



DIRECT ENDPOINT MANAGEMENT

PLUGIN FOR CONNECTWISE AUTOMATE

CYBERSECURITY
EXPERTS ON YOUR SIDE

Features

MANAGE CLIENT ENDPOINT SECURITY

Initiate on-demand endpoint scans, module updates and ESET security product activation, without requiring the ESET Security Management Center.

MANAGE CLIENT CONFIGURATIONS

Set ESET-specific configuration policies on Windows and macOS endpoint and server clients. Create new policies or upload existing XML configurations exported from the ESET security software. Manage every available ESET configuration option including Spam, Firewall, HIPS, Device Control and Web Control modules.

FULL DISK ENCRYPTION

Deploy encryption packages to clients and activate clients' licenses remotely. The plugin dashboard lets you filter machines based on encryption status, and other options include remote password change, as well as disabling of encryption.

ConnectWise Automate Remote Monitoring and Management (RMM) platform, ConnectWise Automate Control Center is widely used to manage a variety of IT services including antimalware and endpoint security. ESET offers a solution for delivering best-in-class malware protection and full-disk encryption through the ConnectWise Automate environment.

The ESET Direct Endpoint Management Plugin for ConnectWise Automate integrates with the ConnectWise Automate Control Center to provide central management of ESET Endpoint Solutions across distributed networks. Controlling ESET's powerful, proactive malware detection and encryption using ConnectWise Automate's familiar console delivers ease of endpoint deployment, ongoing administration and a common interface for configuring and reporting.

MONITOR THREATS

View and sort threat data, see which client workstations have detected threats, the time of detection, the name of the threat and any actions taken.

DASHBOARDS

At-a-glance views into protection status, product distribution, module update date, # of threats detected daily, deployment information and pending policy updates.

REPORTING

Export a report from the ESET DEM Plugin for ConnectWise Automate to view various data about client systems such as log details for scans, events, and threats, license utilization, and unprotected systems.

ALERT MANAGEMENT

ConnectWise Automate "Internal Monitors" attribute that allows for alerts on the status of your ESET environment.

SYSTEM REQUIREMENTS

ESET Business Product Licenses

Active licenses of any of the following ESET endpoint products:

- ✓ ESET Endpoint products for Windows and macOS
- ✓ ESET Server products for Windows
- ✓ ESET Endpoint Encryption

For the complete list of supported ESET products visit help.eset.com.

ConnectWise Automate 11 or newer

To review ConnectWise Automate system requirements, please visit ConnectWise Automate's website.

Benefits

COMPREHENSIVE, CROSS-PLATFORM SECURITY

Offer best-of-breed antimalware options to your network of managed clients. Replace existing solutions for ESET's clients requiring low system resource usage and proactive detection of multiple threat vectors using advanced malware detection technologies.

HELP ENSURE COMPLIANCE FOR YOUR CLIENTS

Endpoint security and encryption make for a great combination to cover the complex requirements of complex data regulations and laws such as HIPAA, GDPR, SOX or PCI-DSS. The plugin helps your clients meet those compliance requirements in an easy and effective way.

EASE OF MANAGEMENT

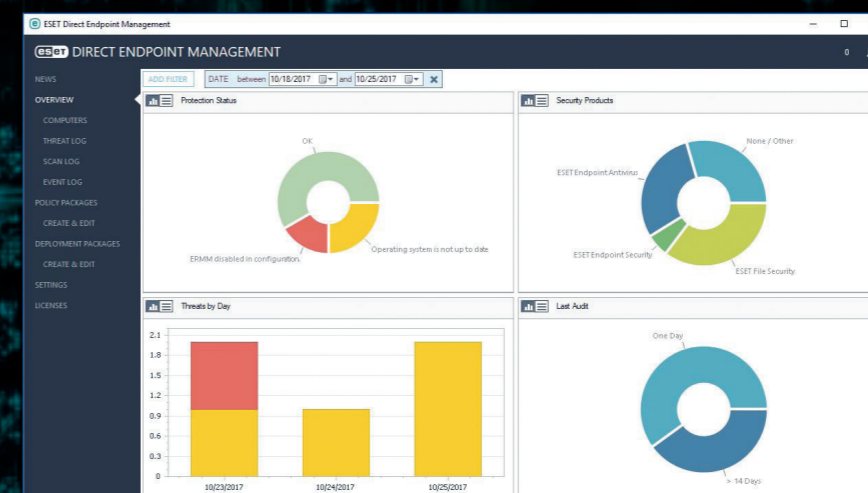
The familiar ConnectWise Automate console provides ease of management and adoption of ESET solutions without requiring a second console. ESET solutions can be remotely deployed and activated using the plugin.

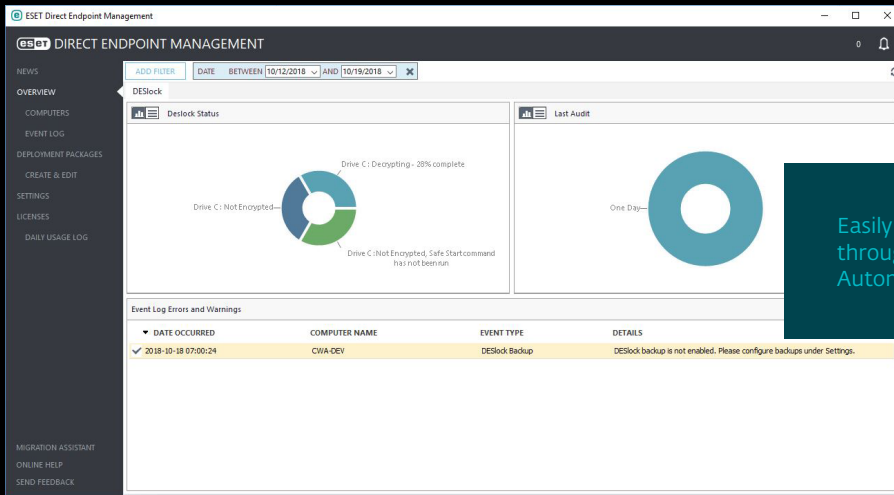
PROVEN AND TRUSTED

Real-time monitoring and remediation helps resolve security issues quickly and makes for confident helpdesk techs and satisfied end users.

COMPUTER NAME	CLIENT	LOCATION	PRODUCT NAME	PRODUCT VERSION	MODULE VERSION	PROTECTION STATUS	LAST AUDIT
OBASAS		Man	ESET File Security	6.5.12010.0	16253 (20171016)		2017-10-1
LDXPES		Man	ESET Endpoint Antivirus	6.6.2046.0	13718 (20160628)		2017-10-1
2WINTEST		Man	ESET File Security	6.5.12007.0	16289 (20171023)	Operating system	
ALTSERVER2012R2		New Computers	ESET File Security	6.5.12007.0	16289 (20171023)	Operating system	
BA4TCLBINT1		Test Location	ESET Endpoint Antivirus	6.6.2052.0	16296 (20171024)		
BA4TCLBINT2		Test Location	ESET Endpoint Antivirus	6.6.2046.0	16070 (20170912)		
BE-WIN2012		Test Location	ESET File Security	6.5.12010.0	16301 (20171023)	Operating system	
DC01		Man					
DC02		Man					
era.joe-burg.com		Man					
ERA65		Man	ESET File Security	6.5.12010.0	16301 (20171023)	Operating system	
ERA65		Man	ESET File Security	6.5.12010.0	16253 (20171016)		
ERA-CLIENT3		Man	ESET Endpoint Antivirus	6.6.2052.0	16296 (20171024)		2017-10-2
EXCHANGE		Man					2017-10-2
LABTECH-SERVER		Man	ESET File Security	6.5.12010.0	16295 (20171024)		2017-10-2
myrd.joe-burg.com		Man					
OWNER_PC		Man	ESET Endpoint Security	6.6.2046.0	16219 (20171010)	ESMM disabled in configura...	2017-10-1
PROXY		Man					2017-10-2
WINDOWS10PC64		New Computers					
Total Computers: 20							

Easily manage ESET endpoints through the familiar ConnectWise Automate console.





Easily manage ESET endpoints through the familiar ConnectWise Automate console.

The screenshot shows the ESET Direct Endpoint Management console displaying a list of computers. The table has the following columns: Client, Location, Computer Name, Agent, Location, Last Audit, Deslock Version, Deslock Plugin Controlled, and Deslock Status. The data is as follows:

Client	Location	Computer Name	Agent	Location	Last Audit	Deslock Version	Deslock Plugin Controlled	Deslock Status
Deslock Plugin Controlled	ET		Automatic Deployment		2018-10-19 13:38:55	4.9.4.12	<input checked="" type="checkbox"/>	Drive C : Decrypting - 28% com
Deslock Status	ET	Brandon Artz	Home				<input type="checkbox"/>	
Deslock Version	ET		Main Office		2018-10-19 13:37:25		<input type="checkbox"/>	
Deslock License	ET		New Computers		2018-10-19 13:38:50	4.9.4.12	<input checked="" type="checkbox"/>	Drive C : Not Encrypted, Safe S
er45a	ESET		Automatic Deployment				<input type="checkbox"/>	
ERA-CLIENT2	ESET		New Computers		2018-10-19 08:33:33		<input type="checkbox"/>	
EXCHANGE-2016	ESET		New Computers				<input type="checkbox"/>	
HOME-ON		Daniel Nestor	Test				<input type="checkbox"/>	
LTCLIENT1		Brandon Artz	Home		2018-10-19 07:54:34		<input type="checkbox"/>	
LTCLIENT2		Brandon Artz	Home		2018-10-19 08:00:55		<input type="checkbox"/>	
OTHER-ON		Daniel Nestor	Test				<input type="checkbox"/>	
SERVER-ON		Daniel Nestor Server	Server				<input type="checkbox"/>	
WIN-OM1GQKTT71	ESET		New Computers		2018-10-19 13:47:21	4.9.4.12	<input checked="" type="checkbox"/>	Drive C : Not Encrypted
WORK-ON		Daniel Nestor	Office				<input type="checkbox"/>	

Total Computers: 14

ESET IN NUMBERS

110m+
users
worldwide

400k+
business
customers

200+
countries
& territories

4000+
MSPs
worldwide