CASE STUDY:
SPAR

"Since the installation of ESET, we've seen virtually no performance issues, and more CPU time is now available to applications and users on servers."

Christian Jandl, *SPARSystems Engineer at SPAR*

THE CUSTOMER

With a staff of around 35,000 people, SPAR is the largest private employer in Austria. With the company's presence spanning northern Italy, Slovenia, Hungary, Czech Republic, and Croatia it brings the total number to more than 69,000.

Whether it's at the cash register, in purchasing or controlling, IT plays a primary role in the crucial business processes and security of the internal systems is the key factor in the company's success. The SPAR Group has its own service team of 200 employees – the "Information and Communications Technology" department – handling all of the company's IT tasks.

SEARCHING FOR A NEW SOLUTION

"At SPAR, we run Windows servers holding more than three million files, Citrix machines and heavy-duty application servers," says

Christian Jandl, SPARSystems Engineer at SPAR and adds: "*With the old anti-virus software, systems were sometimes running at 99% CPU load, which was unacceptable.*" Security, reliability, speed, and ease of use were therefore crucial elements in the selection of the new antivirus software.

As it turned out, ESET outperformed SPAR's prior security solution in all aspects, scoring points for its comprehensive centralized management console, stability under heavy load and fast boot-up.

SMOOTH ROLLOUT ON 350 SERVERS

The rollout of ESET software was conducted by SPAR IT specialists. Jandl: "*The entire implementation of the solution was handled in-house. After going over the documentation and a test installation, within only one month the production environment of more than 350 Windows-based servers was ready to be switched over to ESET without any errors.*"

"*The installation turned out to be a simple and straightforward procedure, handled centrally using the ESET Remote Administrator Console — now used during daily operations when configuring or monitoring of our servers,*" recalls Christian Jandl.

KEEPING THE NETWORK HUMMING ALONG

"*Since the installation of ESET NOD32 Antivirus, we've seen virtually no performance issues, and more CPU time is now available to applications and users on Citrix servers,*" says Jandl, offering an example from the day-to-day work:

With ESET on the servers, the operational costs of running an antivirus have dropped considerably. The average time needed to review the protection status or run new installations takes only about 15 minutes per day, leaving the SPAR's IT team more time and resources for other important activities.

ESET Endpoint Security

Safeguard your company data with multilayered protection from an antivirus pioneer

25 YEARS ★★★★★
INNOVATIVE ★★★★★
TOP-RATED ★★★★★
ANTIVIRUS ★★★★★
PROTECTION ★★★★★

Safeguard your company network with ESET Endpoint Security – a solution that protects your data on multiple layers. The legendary NOD32 antivirus, two-way firewall, web control and remote administration stand in the first line of defense against threats.

In ESET, we have a 25-years' experience in creating security software which has earned us trust of more than 100 million users around the world and numerous awards and accolades from prestigious testing bodies.

3 GOOD REASONS TO USE ESET ENDPOINT SOLUTIONS

BUILT TO BE LIGHT AND EFFICIENT
The unique build of ESET Endpoint Solutions with focus on small system demands has been optimized to perfectly match any system environment, ensuring fast startup and smooth performance while delivering a consistent level of security.

REMOTE ADMINISTRATION
Manage the security across thousands of endpoints from a single console. Take advantage of features such as randomized execution of selected tasks to load balance tasks on the network and real-time web dashboard displaying critical information about network security.

CLOUD-POWERED REPUTATION
ESET Endpoint Solutions deliver advanced protection to company endpoints. The proven ThreatSense scanning engine combined with ESET Live Grid optimized scanning based on whitelisting of "safe" files deliver precise detection of malware, making the solution highly effective against emerging threats.

PRODUCT USED BY THE CUSTOMER

ESET NOD32 ANTIVIRUS 4 BUSINESS EDITION
Proven antivirus and antispyware that delivers proactive protection for businesses large and small. The solution is complemented by ESET Remote Administrator – a central administration tool that allows for remote installation of security software, enforcing security policies, running remote scans and more.

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