# ESET®

CLOUD OFFICE SECURITY

Advanced protection for cloud email, collaboration and storage, with proactive threat defense

Progress. Protected.

What is
ESET Cloud Office Security?

ESET Cloud Office Security provides advanced protection for Microsoft 365 and Google Workspace applications with ultimate zero-day threat defense capabilities.

ESET Cloud Office Security is our Integrated Cloud Email Security (ICES) or Cloud-native, API-enabled Email Security (CAPES) solution. Its combination of spam filtering, anti-malware scanning, anti-phishing and advanced threat defense with cloud sandboxing helps to protect your company's communications, collaboration and cloud storage. Our easy-to-use cloud console gives you an overview of detected items and immediately notifies you when a detection occurs.
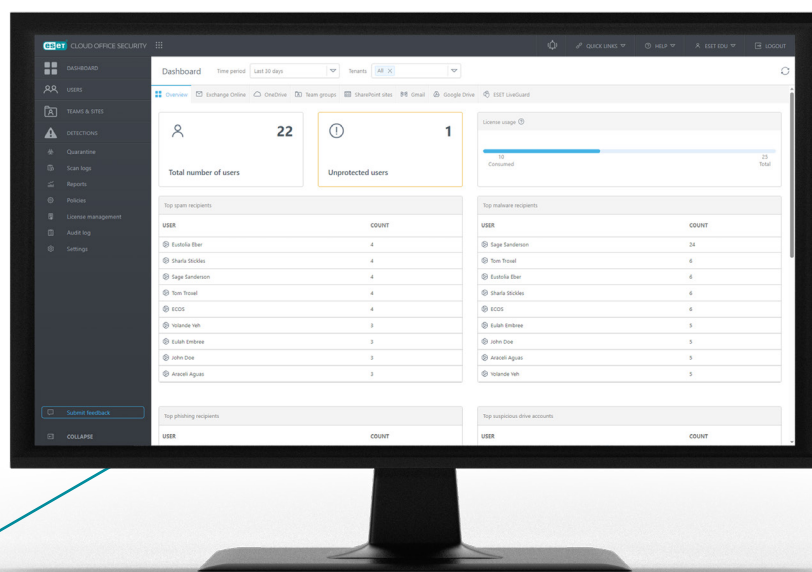
This solution is delivered as a service, with a dedicated management web console that's accessible anywhere.

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Why enhance the security of collaboration tools?

As cloud email becomes more prevalent and business email attacks increase, strengthening defenses is crucial. Boost your cyber resilience by implementing a security solution that will fortify your collaboration tools. ESET Cloud Office Security provides an additional advanced layer of protection, complementing the built-in security features from Microsoft or Google. It helps protect your company against infections, minimizes work disruption due to unsolicited messages, and helps prevent targeted attacks as well as never-before-seen types of threats, especially ransomware.

- Helps ensure infection-free company communications and collaboration
- Minimizes adverse effects of unsolicited messages on everyday productivity
- Prevents incoming external emails from being used as a channel for targeted attacks

Effectiveness in numbers*:

✓ 750,000 email threats detected

✓ 360,000 phishing emails blocked

✓ 21 million spam emails captured

*7-month period in 2023

How it works
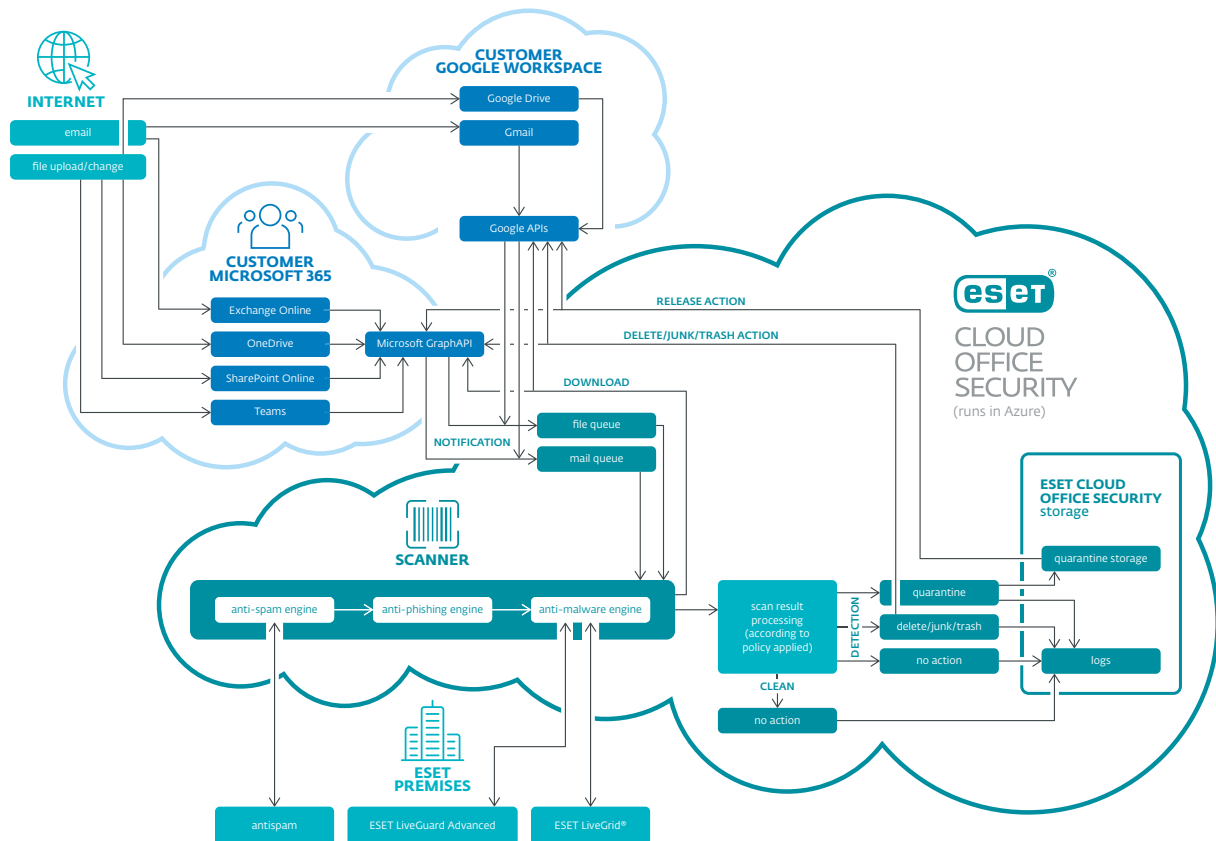
Use Cases

PROBLEM

A company owner wants to apply specific measures to minimize cybersecurity risks and maintain business continuity.

SOLUTION

✔ The company admin can inspect the quantity of spam, malware or phishing emails detected by ESET Cloud Office Security, and identify which users are most frequently targeted by malicious emails.

✔ The admin can observe at what times most spam is received by the company.

✔ Based on this the data and insights, the admin is able to prepare a report with relevant information for executives.

PROBLEM

Frequent exchange of large files on company cloud storage between internal and external people.

SOLUTION

✔ Sensitive company data on OneDrive or Google Drive needs to be protected with an additional layer of security.

✔ The admin can activate a third-party cloud security solution such as ESET Cloud Office Security to protect the company's Microsoft 365 or Google Workspace apps.

✔ A powerful anti-malware engine scans all new and changed files and prevents the spread of malware through OneDrive or Google Drive across multiple devices.

PROBLEM

Ransomware tends to enter unsuspecting users' mailboxes through email.

SOLUTION

✔ ESET Cloud Office Security automatically submits suspicious email attachments to ESET LiveGuard Advanced.

✔ ESET LiveGuard Advanced analyzes the sample in an isolated cloud sandbox environment, then submits the result back to ESET Cloud Office Security, usually within five minutes.

✔ ESET Cloud Office Security detects and automatically remediates attachments that contain malicious content.

✔ The malicious attachment does not harm the user or company network.

PROBLEM

The needs of a specific group of employees must be balanced with the need to keep the company secure.

SOLUTION

✔ Admin can configure different protection settings for each unit, or even per user.

✔ So if a small team in the company wants to receive emails important for their work (e.g. marketing newsletters), the admin can set up a policy and disable antispam for this group.

✔ The company remains protected against malware, and the majority of employees don't receive any spam.

Protect emails and files shared or stored in the cloud

EXCHANGE ONLINE   **SHAREPOINT ONLINE**   **TEAMS**   **ONEDRIVE**

GMAIL   **GOOGLE DRIVE**

ANTI-SPAM

Now using an enhanced, award-winning engine with improved performance, this essential component filters all spam emails and keeps user mailboxes free of unsolicited or undesired messages.

ANTI-PHISHING

Prevents users from accessing web pages that are known to be phishing sites. Email messages can contain links that lead to phishing webpages. ESET Cloud Office Security searches the message body and the subject of incoming email messages to identify such links (URLs). The links are compared against a database of known phishing links, which is updated constantly.

ANTI-MALWARE

Scans all incoming emails and attachments as well as all new and changed files. This helps to keep users' mailboxes free of malware and prevents the spread of malware through cloud storage across multiple devices.

ADVANCED THREAT DEFENSE

Proactive cloud-based technology using advanced adaptive scanning, cutting-edge machine learning, cloud sandboxing and in-depth behavioral analysis to prevent targeted attacks as well as new, never-before-seen types of threats, especially ransomware.

QUARANTINE MANAGER

Admins can inspect objects in this storage section and decide to delete or release them. This feature offers simple management of emails and files that have been quarantined by our security product. On top of that, admins can download quarantined items and investigate them with other tools locally.

AUTOMATIC PROTECTION

With this option enabled, admins can be sure that new users created within the Microsoft 365 and Google Workspace tenants will be automatically protected without the need to go to the console to add them separately.

NOTIFICATIONS

Notifications greatly improve admins' efficiency by removing the need to constantly check the dashboard. When a potentially suspicious new activity is detected within ESET Cloud Office Security, it can send out an email to notify admins or users so that they are immediately made aware of the threat.

NATIVE MULTITENANCY AND MSP SUPPORT

ESET Cloud Office Security has been designed from the ground up to support multi-tenant management with tens of thousands of users each. This makes ECOS a suitable tool not only for small and medium-sized businesses, but also for managed service providers (MSPs).

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Features

EXCHANGE ONLINE AND GMAIL PROTECTION	ANTI-SPAM	✔
	ANTI-PHISHING	✔
	ANTI-MALWARE	✔
	QUARANTINE	✔
	ESET LIVEGUARD ADVANCED	✔
PROTECTION FOR ONEDRIVE FOR BUSINESS AND GOOGLE DRIVE	ANTI-MALWARE	✔
	QUARANTINE	✔
	ESET LIVEGUARD ADVANCED	✔
PROTECTION FOR SHAREPOINT ONLINE	ANTI-MALWARE	✔
	QUARANTINE	✔
	ESET LIVEGUARD ADVANCED	✔
PROTECTION FOR TEAMS	ANTI-MALWARE	✔
	QUARANTINE	✔
	ESET LIVEGUARD ADVANCED	✔
CLOUD MANAGEMENT CONSOLE	LICENSE MANAGEMENT	✔
	AUTOMATIC PROTECTION	✔
	DASHBOARD WITH SECURITY STATISTICS	✔
	DETECTIONS EMAIL NOTIFICATIONS	✔
	ADVANCED FILTERING OF DETECTIONS	✔
	MANAGEMENT OF QUARANTINE	✔
	POLICY-BASED PROTECTION SETTINGS	✔
	MULTITENANCY	✔
	CUSTOMIZABLE REPORTS	✔
	LOCALISATION TO 21 LANGUAGES	✔
	DARK MODE AVAILABLE	✔

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TRY BEFORE YOU BUY

Test our extra layer of advanced protection for Microsoft 365 and Google Workspace and see how quick and easy it is to deploy. Experience its reliability, convenience and easy management. Contact our experts to request a free trial subscription for up to 25 seats.

About ESET

Next-gen digital security for business

WE DON'T JUST STOP BREACHES—WE PREVENT THEM

Unlike conventional solutions that focus on reacting to threats after they've been executed, ESET offers an unmatched AI-powered prevention-first approach backed by human expertise, renowned global Threat Intelligence, and an extensive R&D network led by industry-acclaimed researchers—all for the continuous innovation of our multilayered security technology.

Experience unparalleled protection from ransomware, phishing, zero-day threats and targeted attacks with our award-winning, cloud-first XDR cybersecurity platform that combines next-gen prevention, detection, and proactive threat hunting capabilities. Our highly customizable solutions include hyperlocal support. They offer minimal impact on endpoint performance, identify and neutralize emerging threats before they can be executed, ensure business continuity, and reduce the cost of implementation and management.

In a world where technology enables progress, protect your business with ESET.

ESET IN NUMBERS

1bn+
protected
internet users

400k+
business
customers

200
countries and
territories

13
global R&D
centers

SOME OF OUR CUSTOMERS

MITSUBISHI MOTORS
Drive your Ambition

protected by ESET since 2017
more than 9,000 endpoints

Allianz Suisse

protected by ESET since 2016
more than 4,000 mailboxes

Canon
Canon Marketing Japan Group

protected by ESET since 2016
more than 32,000 endpoints

T···

ISP security partner since 2008
2 million customer base

RECOGNITION

AV comparatives APPROVED Business Security JUL 2023

ESET received the Business Security APPROVED award from AV - Comparatives in the Business Security Test in July 2023.

G2 Leader SUMMER 2023

ESET consistently achieves top rankings on the global G2 user review platform and its solutions are appreciated by customers worldwide.

THE RADICATI GROUP, INC.
A TECHNOLOGY MARKET RESEARCH FIRM

ESET has been recognized as a 'Top Player' for the fourth year in a row in Radicati's 2023 Advanced Persistent Threat Market Quadrant.