

# The Court of Justice, Thailand

The Court of Justice is the largest of the court systems in the kingdom of Thailand, a country that comprises 76 provinces and is home to over 68 million inhabitants. Mandated in the Thai constitution, the court consists of three tiers: the court of first instance, the court of appeals, and the Supreme Court of Thailand.



## INDUSTRY

Government

## WEBSITE

<https://www.coj.go.th>

## COUNTRY

Thailand

## PRODUCT

ESET PROTECT Essential Plus  
15,000 seats



## ESET Success story | The Court of Justice, Thailand

### THE CUSTOMER

The Court of Justice has over 15,000 employees responsible for making the justice and judicial review system work as smoothly as possible. With a continuous drive to increase efficiency and reduce the cost of litigation, the Court of Justice needs a secure and reliable IT system that operates seamlessly, 24/7/365.



“*The ESET solution is easy to use and provides high-level protection. It also has better functionality compared with its competitors.*”

Suwant Temviriyakul,  
IT Officer for the Courts of Justice



### THE CHALLENGE

The Court of Justice has very particular IT requirements and faces a variety of threats. It has to use specific internal programs and because of the court's function, it is continuously storing large amounts of personal and legal data that must be protected.

As a government organization, it has unique, carefully designed processes for procurement. This is especially true when it comes to choosing security solutions.



### THE SOLUTION

ESET provided its wide range of unique multi-layered, cloud-augmented technologies, continuously developed in 13 R&D centers worldwide.

The protection was easy to install and ESET experts ensured seamless integration with the client's systems. Product training for the client's users ensured they were getting the most from the ESET solution.

The status of devices within the organization can be tracked to help prevent possible problems in the future.

## THE CLIENT'S PERSPECTIVE

Suwant Temviriyakul,  
IT Officer for the Courts of Justice



### THE SITUATION

*"The court has faced various threats, including ransomware and attacks via channels such as email. We have also encountered problems with user-installed programs and in-house application development."*

### A GOOD REPUTATION

*"The previous IT team had recommended ESET as a solution that gives good protection while having no discernible effect on the performance of users' devices. The price is also within the budget we had set."*

### EASY INTEGRATION AND RAPID RESPONSE

*"Integrating ESET technology with our systems was very straightforward – that's a massive plus for us. Best of all, ESET solutions can exclude paths and applications that were created in-house. Another important factor for us is the ability to track the status of all devices, allowing the administrator to react quickly to incidents."*

#### KEY BENEFITS FOR THE COURT OF JUSTICE

- Easy to deploy
- Easy to manage
- Simple licensing
- High level of protection
- Product training

### PEACE OF MIND

*"We find that employees working on a device with ESET protection installed are more productive as they know they can rely on the security solution."*

### SMALL SYSTEM FOOTPRINT

*"ESET emphasized the minimum effect its technology has on system resources. Employee feedback has confirmed this – users say that it doesn't feel like there's a security program installed and running in the background."*

*"Having rigorously assessed a range of IT security providers, the Court of Justice felt that ESET was the best solution to deliver the protection, efficiency, and reliability it needs."*