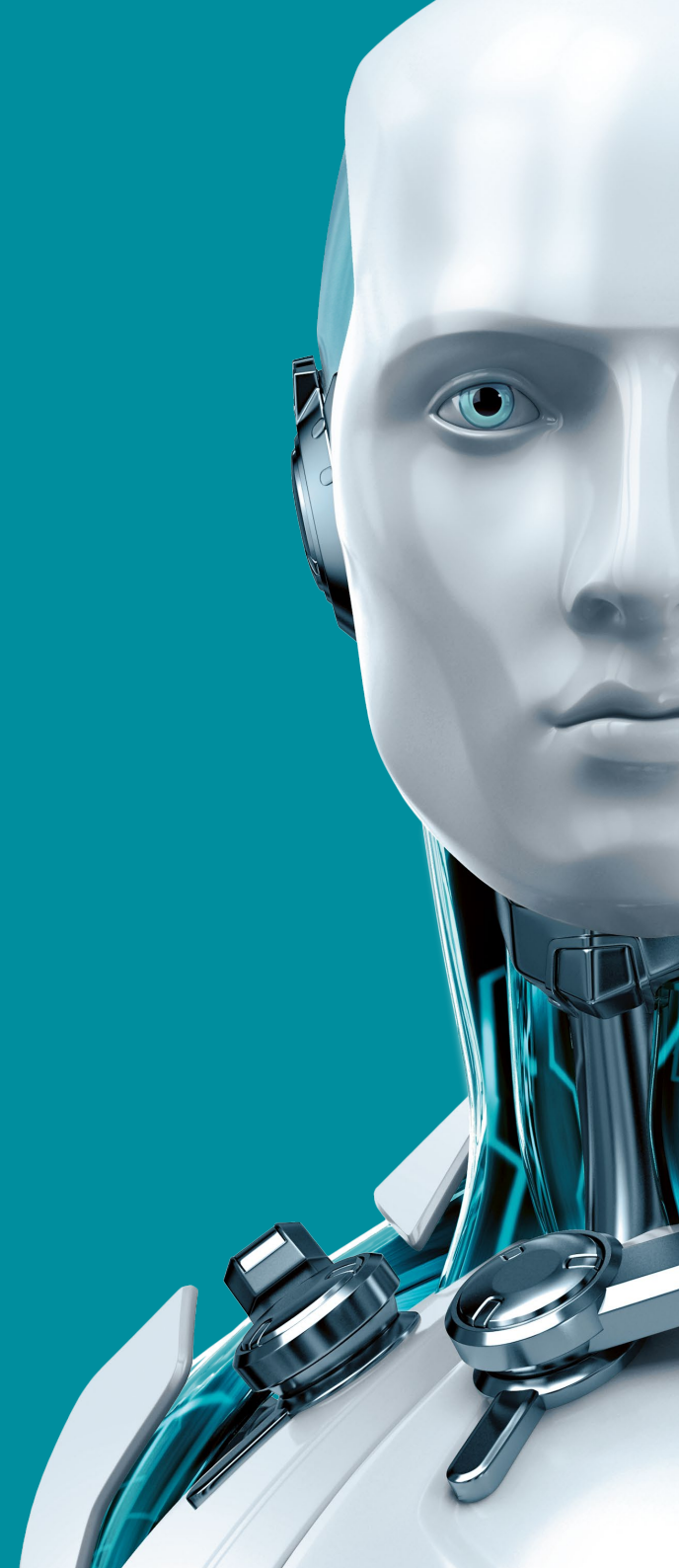# ESET

MSP PROGRAM

ESET Remote Administrator Plugin for Autotask AEM

BUSINESS

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MSP PROGRAM

ESET REMOTE ADMINISTRATOR PLUGIN FOR AUTOTASK AEM

ESET Remote Administraror Plugin for Autotask AEM is a deployment and monitoring component for AEM. It helps administrators to run tasks related to ESET IT security solutions, as well as have an overview of the protection status across the networks they manage, all from the familiar environment of Autotask AEM.

Benefits

Gives admins perfect overview	A single pane of glass: no need to switch consoles for daily operations
Saves time	Decreases overhead for organizations and MSPs managing IT security
Simplifies the routine	Set it once, and then deploy the package where needed
Multi-platform support	The plugin supports the entire portfolio of ESET MSP Program products, covering Windows, macOS and Linux, for both endpoints and servers

Features

Easy, fast deployment	Leverage Autotask AEM's agent to send files to endpoints
Control from Windows PowerShell	Provides the ability to execute simple commands using Windows PowerShell
Monitor client health	Plugin enables the machine's detection updates to be monitored to check if they are older than a set period (default 7 days)
ESET service monitoring	Create an AEM monitor that will trigger if the machine's ESET services are not currently running

System Requirements

ESET Remote Administrator 5.3 or later

Supported operating systems:

- Windows 7 and later non-server operating systems are supported.
- Windows 2008 R2 and later server operating systems are supported.

.NET 4.5 framework is required for the ESET Remote Administrator Plugin for Autotask